

Steve Chick Research Pty Ltd trading as Industrial Radio  
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AUSTRALIA  
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Email [contact@industrialradio.com.au](mailto:contact@industrialradio.com.au)

If you are not satisfied with the Industrial Radio Midi Bass and want to return the instrument, you have 14 days from the date of your receipt of the instrument to contact Industrial Radio.

All returns must be arranged in advance.

Contact can be made with Industrial Radio by either email or fax, stating your intention to request a return. Once Industrial Radio has been contacted, a Return Authorisation Number (RAN) will be issued by return email / fax.

A Midi Bass received without a RAN will not be accepted by Industrial Radio.

A Midi Bass received without a RAN will be returned to you at your expense.

The cost of shipping a Midi Bass back to Industrial Radio will be incurred by the customer.

The original shipping cost of the Midi Bass will not be refunded.

It is the responsibility of the purchaser to contact the appropriate government agency, in relation to the recovery of any import duties or taxes, associated with the initial import of the Midi Bass.

Industrial Radio imposes a US\$100.00 re-stocking fee on all returned Midi Bases.

The Midi Bass must be returned in the same condition as shipped.